



## Save Water While Celebrating this Holiday Season

The holidays are a great time for having fun with friends and family, but extra people can also mean extra water use. Use the water-saving tips below to keep your water bills lower this holiday season and into the new year.

- Before loading the dishwasher, make sure to scrape food into the trash and give the dish a pre-scrub. And make sure to run full loads.
- If holiday guests are staying for a few days, assign them a drinking glass of their own each day. That will reduce the amount of washing that needs to be done.
- Keep showers short and invest in a water-saving shower head.

## Safety



### Be Aware of Holiday Scams

Scams are generally most active during the holiday season when people are doing more shopping. Here are some tips to help keep you safe and help your holidays go off without a hitch!

Liberty employees will never call or email you to ask for payment or threaten immediate disconnection for non-payment.

If you are scheduled for disconnection, we will notify you before a disconnection by mail, door tag, and/or by phone during normal business hours. A field representative with proper identification may also notify you in person.

If you receive a call or visit that appears suspicious, always end the contact immediately and report it to local law enforcement and Liberty.



### Winter Weatherization Tip

At Liberty, we're always improving our system to ensure reliable service. That includes preparing for colder temperatures. As winter approaches, we encourage you to prepare, too, by winterizing your water pipes to prevent freezing.

Water expands as it freezes, which can put pressure on metal or plastic pipes and can cause them to break. Here are some tips to prevent frozen pipes at your home or business.

For indoors, keep the temperature set no lower than 55 degrees when it is below freezing. Also, use heat tape or insulation to protect pipes that are in unheated areas, such as cabinets, garages, or under your home. For outdoors, disconnect all garden hoses and drain any remaining water in faucets.

Together, we can help protect the water system and keep your service reliable.